

# FAQ for exhibitors at succeet21 on 27 and 28 October, 2021

(version: 19 October, 2021)

#### What kind of visitors have access to succeet21?

The VCR ("3G" in German) concept applies. Accordingly, only visitors who are **fully vaccinated**, have **recovered** from a COVID 19 disease or can present a negative test result (max. 24 hours old antigen rapid test, max. 48 hours old PCR test or on-site rapid test), i.e. who have been **tested**, are admitted – irrespective of the Corona incidence level.

# What are the access regulations for exhibitors, stand personnel and other service providers?

Since 19 October, 2021, the VCR admission concept also applies to this group of people. Accordingly, only persons who have been fully vaccinated, have recovered from COVID 19 or can present a negative test result (max. 24-hour-old rapid antigen test, max. 48-hour-old PCR test or on-site rapid test), i.e. who have been tested, will be admitted. However, this only applies on the two days of the event, i.e. 27 and 28 October, 2021. It does not apply on the set-up and dismantling days. The VCR Check for exhibitors will take place in front of the entrance to Hall 4 and will be open from 8.00 am.

It is best to come to the event already tested. Otherwise, a test must be carried out on site at a charge (price 20 EUR).

## Is the distance regulation to be applied on the entire event site?

Maintaining a distance of at least 1.50 m between 2 people is to be supported and enabled as best as possible. Points of interaction for longer customer exchanges (more than 5 minutes) are to be designed in such a way that the minimum distance of 1.50 m is always maintained. Where this is not possible, measures (such as the placement of hygienic barriers) shall be taken to protect against infection in an equally effective manner.

# What are the regulations regarding stand operation and stand design?

The general guidelines can be found in the <u>Exhibitor Services Book</u>. The corona-specific guidelines are listed in the <u>Additional Guidelines for Stand Construction</u>.

#### What precautions has the organizer taken?

The entire planning of succeet21 has been designed to ensure that the minimum distance can be maintained at all times. In the exhibition hall, the aisle widths have been increased to 4.00 metres. The distance rule also applies without restriction in the conference rooms and is ensured by limiting the number of participants.

#### Is the number of visitors limited?

No, since the Fourteenth Bavarian Infection Protection Measures Ordinance (14th BaylfSMV) has come into force on 1 September 2021, the limitation on the number of visitors no longer applies. However, it must be possible to maintain the distance rule of 1.5 m at all times.



#### Is the number of stand staff limited?

The number of stand staff is not limited, but the exhibitor must ensure that a minimum distance of 1.5 m is maintained between all persons on the stand.

### What must be observed when travelling by public transport?

When travelling by public transport, the applicable local public transport regulations apply. Please find information on the MVV website.

#### Are the exhibition halls ventilated?

The MOC Munich has its own ventilation system. The halls are equipped with modern ventilation devices that are operated exclusively with fresh air. The fresh air in the halls is completely replaced once an hour.

## Is it compulsory for visitors to wear Corona protective face masks?

Visitors are required to wear a medical mask (surgical mask) at all times in the entire indoor area and the exhibition stands. However, this does not apply at fixed sitting, standing or working places, as long as a minimum distance of 1.5 m to other persons is reliably maintained. In our conference rooms, the protective mask can be removed when sitting, as the chairs are 1.5 m apart. In the outdoor areas, masks are only compulsory if the minimum distance cannot be maintained.

# Is the wearing of corona protection face masks obligatory for exhibitors, stand staff and service providers?

For this group of persons, the permanent wearing of a medical face mask (surgical mask) is obligatory in the entire indoor area and on exhibition stands. However, this does not apply at fixed sitting, standing or working places, as long as a minimum distance of 1.5 m to other persons is reliably maintained. In conference rooms, the protection masks can be removed as the seats are 1.5 m apart from each other. In outdoor areas, masks are only compulsory if the minimum distance cannot be maintained. This also applies to set-up and dismantling times.

## When may corona protective face masks be removed?

Only for a short time for the consumption of food and drinks. As well as in the designated catering areas (bistros). However, there is an obligation for separate contact registration.

## What hygiene measures are required at the exhibition stand?

Each exhibitor is to provide a hygiene concept for set-up and dismantling as well as for the duration of the trade show, which is to be printed out and provided on site. In this concept, the exhibitor names a person present as a contact person who ensures compliance with the hygiene and distance regulations as well as the disinfection of usable surfaces. Exhibitors are required to maintain regular hygiene, e.g. of exhibits and contact surfaces. Our service partners offer support here. A checklist for the implementation of hygiene and infection control measures at the exhibition stand is available for download <a href="https://example.com/here-new-maintenance-new



## What hygiene measures are implemented by the succeet21 organiser?

The sanitary facilities will be cleaned at frenquent intervals. Hand washing and disinfection facilities with sufficient distance are provided. In addition, we will set up disinfectant dispensers at all important locations on the grounds and intensify the cleaning of all surfaces that are regularly touched, such as counters, tables and handrails. All door systems except fire doors remain permanently open to reduce contact with surfaces.

# Is traceability guaranteed in case of a Corona infection?

All trade fair participants – i.e. visitors, exhibitors – must be registered. This is ensured by ticket purchase and registration of exhibitors. In this way, it can be ensured that the event participants can be contacted immediately in case of a Corona infection.

## Do exhibitors have to register their stand visitors additionally?

This is not necessary for Corona protection reasons. For marketing purposes, however, digital lead registration can be booked with the organiser.

#### Is catering allowed on the stand?

Yes, but the regulations for Bavarian catering apply, which are known to our <u>service partner Gert Hoffmann Catering</u>, who will be happy to advise you on this. In this case, a separate contact registration of the persons catered for is necessary. Food and beverage counters must be equipped with safety devices, and food and beverages must be served by service or buffet staff; self-service is prohibited. If employees serve food or beverages, they must be instructed to observe infection control measures and trained accordingly (DEHOGA guidelines). Without additional contact registration of the persons served, food and beverages may only be handed out for take-away (to go).

# Is there medical care at succeet21?

The medical service is always present at events – from set-up through the entire duration of the event to dismantling. The paramedics treat medical emergencies directly on site. If necessary, they are supported by the public ambulance service. In addition, a hygiene officer is on site.

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